



Diabetic Supplies Point-Of-Sale Frequently Asked Questions

Where can I find a list of Preferred Glucose Monitors and test strips?

Go to Magellan Medicaid Administration web site, <http://kentucky.fhsc.com> and click on the Diabetic Supply tab and then select the Diabetic Supply Preferred Product List.

Will patients using a non-preferred meter be allowed to still receive test strips for their current meter?

NO. For a short period of time, in the event the pharmacy may not have a preferred meter in stock, a PA for a one month supply of test strips may be requested.

What if my patient has a primary insurance carrier who requires a meter that is not on the Kentucky Preferred Product List?

In this scenario there would be two options: 1) The patient would pay the co-pay or 2) The pharmacy would dispense a preferred meter and override the TPL denial.

What is the reimbursement for diabetic supplies?

Reimbursement for diabetic supplies will change. The reimbursement rate will change to the same as currently being paid for prescription claims. (see the Pharmacy Provider Manual for prevailing reimbursement rates)

Will only meters and test strips be switched to pharmacy point-of-sale?

NO. Most all testing supplies including lancets, lancing devices, control solutions, urine testing tablets/strips as well as insulin syringes and pen needles will now need to be billed through point-of-sale.

Will Medicare or Medicaid Dual Eligible claims be processed through Point-of Sale?

NO. Medicare cross-over claims will be handled through the DME process exactly as it is currently being done.

What if my patient needs quantities of test strips, lancets, or syringes in excess of the maximum allowed?

Prior Authorizations for quantities over the maximum allowed will be handled by Magellan Medicaid Administration and may be requested by the standard fax method or by calling the Managed Access Program (MAP)/Prior Authorization department at 800-477-3071.

Are there co-pays for diabetic supplies?

YES. A co-pay of 3% will be applied to all diabetic supply claims with the exception of blood glucose monitors. No co-pay will be charged for blood glucose monitors.